



River House Member Database

Service User Consent

Under the General Data Protection Regulation ('GDPR') **River House Trust** must obtain your explicit consent to use your information, known as 'Personal Data'. Personal Data includes, but is not limited to your name, address, telephone number and email address. Given the HIV focus of our work, this also includes information about you that is known as **special category data** – which includes race, ethnic origin, health and sexuality.

The information you have provided is confidential and River House Trust would like to hold and use your information to register you as a member and help us provide a support package for you. Your data will also be used to provide anonymous, aggregated statistics on the use of River House which we are required to do by our funders.

Please tick all relevant boxes to indicate your consent.

- To keep me informed of news, services, activities and events at River House Trust

We use a third-party provider, MailChimp, to deliver our newsletter. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our e-newsletter. You can unsubscribe to our newsletter at any time by clicking the unsubscribe link at the bottom of any of our newsletters.

- To contact me with regards to appointments for support or activities at River House Trust

- To hold my personal information on the River House Trust members database

- As part of casework, to share my information with other organisations, such as grant-making charities, Housing Associations, or other support agencies. Grant making charities may also share basic information about you, such as name and address, with external suppliers such as Argos.

Please note that there are exceptions in statute and in law to our duty of confidentiality. These exceptions are limited to a requirement by statute or to criminal or civil court orders. Disclosure must also be made if it seems likely that failure to do so could result in a risk to the safety of you or to others.

I consent to **River House Trust** contacting me for the above purposes by:

Post Email Phone SMS

Membership number:	_____
Name:	_____
Email Address:	_____
Phone Number:	_____
Mobile Number:	_____
Signature:	_____
Date:	_____

For full details of how River House Trust uses your information, please refer to our Privacy Policy which is available on our website.

Please let us know if you prefer to have a paper copy.