



## **Café waiter volunteer role**

**River House** has been making life better for people with HIV since 1988. Our main focus is on supporting people as they grow into older age, particularly with issues such as isolation, loneliness, poverty, home and housing.

### **Activities and Tasks of this role:**

- This role is all about providing a friendly and professional table-waiting service at our peer-support lunches.
- See task list attached.
- Responsible to Maitre d' on the day.

### **Skills we are looking for:**

- Empathy and friendly social skills
- Good standard of spoken English
- Trust-worthy and an understanding of confidentiality
- Understanding of hygiene in context of COVID-19

### **Time Commitment:**

- Three hours per week (12 noon – 3pm) over at least one session.
- Duration – at least 6 months please.

### **Expenses:**

- We reimburse reasonable travel expenses against receipts. A copy of our policy can be provided as part of your induction.
- Lunch will be provided free-of-charge.

### **Benefits for you:**

- Training opportunities (see below).
- Become part of a small, close knit charity that really makes a difference to our members' lives.
- Engagement with your wider community – plus we are a very diverse little organisation.
- Get extra experience for your CV (if that's what you're looking for)

### **Training & Support:**

- Basic First Aid training (not mandatory).
- Additional ad-hoc opportunities.
- Regular, appropriate support and supervision.

### **Disclosure & Barring Scheme (DBS)**

- Is not required for this role.

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### **Task list**

- Setting up dining tables before session starts
- Making teas & coffees / other drinks for members
- Taking food orders, collecting meals from our kitchen, and serving meals to our members
- Cleaning & tidying any mess or spillages
- Clearing tables
- Cleaning chairs & tables when session is over